

FORM - B
APPLICATION FOR FILING COMPLAINT WITH THE OMBUDSMAN
[See Regulation 21.3]

The Ombudsman

.....

Sir,

Sub: Representation

Being aggrieved the complainant named herein had submitted a complaint with the Consumer Grievance Redressal Forum established by (Name of the Licensee)The details of the complaint are as under:

Name of the complainant:

Full address of the complainant:

Details of complaint submitted to the Consumer Grievance Redressal Authority/Forum

(A copy of the complaint and the Order should be attached)

Details of the complaint

Whether any reply has been received from the ESCOM?

(If yes, a copy of the reply to be attached)

Nature of relief sought from the Ombudsman

(Documentary evidence to be attached)

Declaration:

I/We, the complainant/s herein declare that:

- (a) the information furnished herein above is true and correct and
- (b) I/We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith

The complaint is filed before the expiry of one year reckoned in accordance with the provisions of Clause 11.3 (a) and (b) of the Ombudsman Regulation

The undersigned or any of us or by any of the parties concerned has not brought the subject matter of the present complaint before the Ombudsman to the best of my knowledge and belief

The subject matter of the present complaint is not in respect of the same, which was settled through the Ombudsman in any previous proceedings

The subject matter of the present complaint has not been decided by any forum/court/arbitrator/any other authority

Yours Sincerely

(Name and Signature of the Complainant)

NOMINATION OF REPRESENTATIVE

If the complainant wants to nominate his representative to appear and make submissions on his behalf before the Ombudsman the following declaration should be submitted.

I/We the above named complainant/s hereby nominate Shri/Smt.....whose address is.....as my/our representative in all proceedings of this complaint and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

Accepted

Signature of representative

Signature of complainant