

Format for filing Representation to the Ombudsman
(See Regulation 9.3)

Annexure - I

To
The Ombudsman,
West Bengal Electricity Regulatory Commission,

Subject : Representation against an order of the GRO/CGRO of _____/
Representation against non-compliance of Order of GRO/CGRO by the
licensee/Representation when the GRO/CGRO has not passed any
Order on a grievance petition of the aggrieved consumer. Consumer's
Service Connection No. : _____; Category _____;
Location of Connection _____; Name of the Distribution
Licensee _____; Consumer grievance no. with date given
by the GRO/CGRO _____.

Sir,

[In this space please state the grievance in brief but please provide all relevant details]

Certified that the above information is complete and correct and nothing material has been omitted which will have effect on the case. I have filed/not filed any case pertaining to similar complaint in any Court of Law or under the provisions of the Electricity Act, 2003 with any other Authority (if any case/complaint has been filed, please enclose a copy of the plaint, a copy of any order received from any Court of Law etc.).

Yours faithfully,

(Signature with date)

Complainant's Name _____

Contact No./Telephone No. _____ (if any)

Postal Address : _____

Encl. :

- (a) Copy of the grievance petition submitted to the Grievance Redressal Officer
- (b) Copy of Order, if any, passed by Grievance Redressal Officer
- (c) Copy of any other relevant document in support (please specify)