



FEEDBACK / GRIEVANCE FORM

1) DATE \_\_\_\_\_ 2) Base Branch Name \_\_\_\_\_

3) TYPE: - FEEDBACK  SUGGESTION  INFORMATION  COMPLAINT

4) CUSTOMER TYPE:- DOMESTIC  NRI  DEMAT  NON-CUSTOMER

5) A/C TYPE:- SAVINGS  CURRENT  TERM DEPOSIT  DEMAT  LOAN  OTHER

6) \*ACCOUNT NUMBER

7) DP ID (IN CASE OF DEMAT A/C).

8) \*PRODUCTSERVICE  9) \*SUB-TYPE

10) \*NAME OF CUSTOMER

11) \*ADDRESS: \_\_\_\_\_

\_\_\_\_\_ \*City: \_\_\_\_\_ \*PIN \_\_\_\_\_ \*STATE \_\_\_\_\_

12) \*E- MAIL \_\_\_\_\_

13) \*MOBILE NO +91

LANDLINE NO

14) BRIEF DETAILS OF GRIEVANCE/COMPLAINT  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SIGNATURE OF THE CUSTOMER / COMPLAINANT

DATE

Please send this form duly filled in & signed to the Branch/Regional Office/Zonal Office.  
The Nodal Officer of Grievance Redressal, Bank of Baroda, Head Office, Baroda Bhavan, R C Dutt Road, Alkapuri, Baroda-390007.  
Alternatively, you could also lodge your complaint through our website [www.bankofbaroda.com](http://www.bankofbaroda.com) & obtain tracker-id for complaint.  
(\* Indicates MANDATORY field)

DECLARATION

I / We, the complainant/s herein declare that:

- (A) the information furnished herein above is true and correct, and
- (B) I / We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith